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QUESTION 21 You create a custom Microsoft Dynamics CRM 2011 entity in an unmanaged solution. You need to configure the solution to ensure that new forms cannot be created for the entity. Which of the following are possible ways to achieve the goal? (Choose all that apply.)

A. Set the Can be customized managed property to false. Export the customization as a managed solution.

B. Set the Can be customized managed property to false. Export the customization as an unmanaged solution.

C. Set the Can be customized managed property to true. Set the New forms can be created managed property to false. Export the customization as a managed solution.

D. Set the Can be customized managed property to true. Set the New forms can be created managed property to false. Export the customization as an unmanaged solution.

E. Set the Can be customized managed property to true. Set the New forms can be created managed property to true. Export the customization as an unmanaged solution.

Answer: AC

QUESTION 22 You deploy a managed solution that allows form customization. A customer adds tabs and fields to several forms. You add a field to a form that has been customized by a customer, and export a new version of the managed solution. Which options are available when you import the managed solution?

A. You can overwrite selected customizations.

B. You can maintain selected customizations.

C. You can overwrite selected customizations and maintain selected customizations.

D. You must overwrite or maintain all customizations.

Answer: D

QUESTION 23 You are using Microsoft Dynamics CRM 2011. You need to add a view to a custom entity in a managed solution. What should you do?

A. Navigate to the custom entity, and then add the required view.

B. Copy an existing view on the custom entity, and then make the required changes on the copied view.

C. In the managed properties of the custom entity, set Can be customized to True. Then add the required view.

D. In the managed properties of the custom entity, set New views can be created to True. Then add the required view.

Answer: A

QUESTION 24 In Microsoft Dynamics CRM 2011, you import a managed solution that changes the Account Territory field name in the Account entity to Sales Area. You plan to import another managed solution in which the Account Territory field name is changed to Neighborhood. What will happen if you import the second managed solution?

A. The managed solution will be imported, and the field name will remain Sales Area.

B. The managed solution will be imported, and the field name will change to Neighborhood.

C. The managed solution will be imported and the Account entity will contain both fields, Sales Area and Neighborhood.

D. The managed solution will not be imported.

Answer: B

QUESTION 25 A company uses Microsoft Dynamics CRM 2011. You need to move a business unit in the Microsoft Dynamics CRM organizational hierarchy. What should you do?

A. Change the business unit's root business unit.

B. Change the business unit's parent business unit.

C. Copy the business unit to the new position in the organizational hierarchy.

D. Disable the business unit, change the business unit's organization team and then activate the business unit.

Answer: B

QUESTION 26 A company uses Microsoft Dynamics CRM 2011. You plan to disable a business unit in the organizational hierarchy. How will this affect users? (Choose all that apply.)

A. Users assigned to the disabled business unit will be reassigned to the root business unit.

B. Users assigned to the disabled business unit will not be able to log on to Microsoft Dynamics CRM.

C. Users assigned to child business units subordinate to the disabled business unit will be reassigned to the root business unit.

D. Users assigned to child business units subordinate to the disabled business unit will not be able to log on to Microsoft Dynamics CRM.

Answer: BD

QUESTION 27 Which of the following are features of the Microsoft Dynamics CRM 2011 platform? (Choose all that apply.)

A. raising events for workflow processes

B. controlling access to objects through security

C. controlling access to the database through the data access layer

D. enforcing the population of required custom fields on a record

Answer: ABC

QUESTION 28 Which of the following statements applies to both Microsoft Dynamics CRM 2011 on-premises and Microsoft Dynamics CRM Online 2011?

A. supports Internet lead capture

B. supports custom workflow assemblies

C. allows a maximum of 2048 fields per entity

D. allows offline synchronization with Microsoft Outlook 2010

Answer: D

QUESTION 29 Which type of customization is not supported by Microsoft Dynamics CRM 2011?

A. customizing the Microsoft Dynamics CRM schema

B. modifying the Microsoft Dynamics CRM website files and settings

C. automating business processes through Microsoft Dynamics CRM dialogs

D. creating entities, fields, forms and charts within Microsoft Dynamics CRM

E. extending Microsoft Dynamics CRM by using application event programming

Answer: B

QUESTION 30 You need to block file extensions on Microsoft Dynamics CRM 2011 attachments. Where do you make this change?

A. in the system settings

B. in the data management tool

C. in the user-based email settings

D. in the system-based email settings

Answer: A

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