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QUESTION 51 Which CLI command is run on Cisco Unified Intelligence Center to check database replication? A. `utils dbreplication status` B. `show dbreplication status` C. `utils replication status` D. `show replication status` Answer: A

QUESTION 52 Which option describes what a value "0" for Maximum Callbacks Per Calling Number represents for Courtesy Callback? A. No Courtesy Callbacks are allowed. B. Callbacks have been temporarily suspended for dialed number. C. Any number of callbacks are allowed. D. Courtesy Callbacks start when "0" calls are in the queue. Answer: C

QUESTION 53 Which two actions are needed to enable VXML application detail reporting? (Choose two.) A. Deploy CVP reporting server then associate CVP Call Server to the CVP reporting server. B. Set `user.vxml_detail_rpt.rpt_Serv` to value 1. C. Set `user.vxml_detail_rpt.rpt_Serv` to value 0. D. Enable Report Data Exclusive Filtering. E. Enable reporting for CVP VXML Server as well as VXML Application detail. Answer: AE

QUESTION 54 Which option describes the steps to configure a non-global Not Ready code for a Cisco Unified ICM team using Contact Center Enterprise solution with Cisco Finesse? A. Add Not Ready reason code in Cisco Finesse (uncheck "Global?" check box), add reason code to team. B. Add team in ICM, add Not Ready reason code in Cisco Finesse (uncheck "Global?" check box), add reason code to team in Cisco Finesse. C. Add team in ICM, add Not Ready reason code in Cisco Finesse, add reason code to team in Cisco Finesse. D. Add team in ICM, add Not Ready reason code in ICM, add reason code to team in Cisco Finesse. Answer: B

QUESTION 55 Which two options are needed in the Cisco Finesse Platform installation wizard? (Choose two.) A. preconfigured domain name server and have set up forward and reverse DNS B. HTTPS redirect disabled C. Cisco Finesse HTTPS redirect enabled D. AWDB database configured and online E. access to a Network Time Protocol server F. access to the Internet Answer: AE

QUESTION 56 Which option describes how many reason codes you can assign across all teams using Cisco Finesse Admin? A. A total of 100 sign-out reason codes and not ready reason codes. B. 50 sign-out reason codes and 50 not ready reason codes for a total of 100. C. 100 sign-out reason codes and 100 not ready reason codes for a total of 200. D. There is no limit. You can assign as many team-based reason codes as you like. Answer: C

QUESTION 57 What is the maximum number of agents that can be configured within Cisco Packaged Contact Center Enterprise up to release 10.5? A. 500 B. 1000 C. 2000 D. 6000 E. 76,000 Answer: D

QUESTION 58 Which dial number patterns are needed on a Cisco Packaged Contact Center Enterprise deployment when configuring Cisco Unified CVP? A. agent device, network VRU, ringtone, error B. ICM dialed number, network VRU, ring back, error C. agent device, CUCM VRU, ringtone, survivability D. ICM dialed number plan, network VRU, ringtone, error E. agent device, network VRU, ringtone, survivability Answer: A

QUESTION 59 Using queuing at the edge with SigDigits, which option describes what "param sigdigits 3" on the bootstrap service accomplishes? A. Prefix three digits to the dialed number at the end. B. Suffix three digits to dialed number. C. Truncate three digits from dialed number. D. Consider only the first three digits from the dial number. Answer: C

QUESTION 60 Which statement about when you deploy Cisco Unified CCE on Cisco UCS C-Series Tested Reference Configuration Servers is true? A. You check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements. B. You do not need to check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements. C. You can add more disks to the Cisco UCS C-Series TRCs to meet IOPS requirements. D. You cannot add more disks, but you can connect the Cisco UCS C-Series TRC to the SAN in the network to meet IOPS requirements. Answer: B

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