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Ground to the case.Answer: D QUESTION 227Which of the following wireless networking standards can operate at two different frequencies simultaneously? A. 802.11aB. 802.11bC. 802.11gD. 802.11n Answer: D QUESTION 228A user reports that when printing to the laser printer there is a constant blank spot on every page. Which of the following should the technician do NEXT to resolve the issue? A. Replace the toner cartridges.B. Use compressed air to clean out any debris.C. Reset the printer to factory defaults.D. Reinstall the printer drivers on the user's workstation. Answer: B QUESTION 229Which of the following represents fan connector sizes on a motherboard? A. 1-pin and 2-pinB. 1-pin and 3-pinC. 2-pin and 3-pinD. 2-pin and 5-pin Answer: C QUESTION 230A technician is examining a UTP cable and notices that pins 1, 2, 3, and 6 are not the same on both ends of the cable. Which of the following is the type of cable the technician has? A. Coaxial cableB. Cross over cableC. Patch cableD. Plenum cable Answer: B QUESTION 231A customer had a small electrical fire in one of their older home computers but it was easily put out because there was a box of baking soda in the kitchen. In the future the customer wants to be better prepared. The customer contacts the technician for the right fire extinguisher. Which of the following should be recommended? (Select TWO). A. Class K extinguisherB. Bigger box of baking sodaC. Class ABC extinguisherD. Class B extinguisherE. Class C extinguisher Answer: CE QUESTION 232Upon entering a computer room, a technician is shocked by a static electricity discharge when touching one of the computers. Which of the following environmental controls should be adjusted so that technicians will not be shocked in the future? A. The temperature must be increased.B. The humidity level must be decreased.C. The temperature must be decreased.D. The humidity level must be increased. Answer: D QUESTION 233Which of the following is TRUE of RAMBUS memory in Pentium 4 era PCs? A. All unused RAMBUS slots need to be filled with CRIMM dummy chips.B. RAMBUS chips can be mixed and matched for numerous sizes and speeds in a given system.C. RAMBUS memory provides more throughput and maximum speed than DDR3.D. RAMBUS slots are backwards compatible with DDR1 memory. Answer: A QUESTION 234Small form factor PCs that utilize full-height PCI and PCI-Express cards need which of the following supplementary items to allow for proper installation? A. FireWire cardsB. Riser cardsC. Storage cardsD. Network cards Answer: B QUESTION 235Which of the following is a clear characteristic of an IPv6 Internet address? A. 32 bit lengthB. APIPA compatibilityC. 128 bit lengthD. 64 bit length Answer: C QUESTION 236The term "WAN" is commonly used when describing which of the following networks? A. MeshB. Local Wi-Fi networkC. InternetD. Ad hoc Wi-Fi network Answer: C QUESTION 237Which of the following is BEST used for fire safety to prevent toxic fumes during a fire? A. Multi-mode cablesB. Single-mode cableC. PVC cablesD. Plenum cables Answer: D QUESTION 238Which of the following devices forwards any packet to all ports regardless of the packet address? A. BridgeB. HubC. RouterD. Switch Answer: B QUESTION 239Which of the following appliances can function as a connection point between network devices as well as provide access to the Internet? A. HubB. RouterC. BridgeD. Switch Answer: B QUESTION 240Which of the following laptop hardware would be the LEAST likely to be replaced? A. CPUB. Display screenC. RAMD. Hard drive Answer: A QUESTION 241Which of the following ports is associated with HTTPS? A. 53B. 80C. 443D. 3389 Answer: C QUESTION 242How should a technician respond in a situation where a user is very upset about a repeated problem? A. Be nice and inform the user that they are committed to try to fix the problem.B. Ask how the user's family is doing and other current affairs to create a calm atmosphere.C. Be courteous and assure the user that they will take responsibility for the resolution.D. Greet the user in a friendly manner and assure the user that they will fix all of the problems the user has caused. Answer: C QUESTION 243A building has five rooms each with their own switch. All network packets from each room pass through room five's switch prior to reaching any PC or the Internet. Which of the following LAN topologies is being used at this company? A. MeshB. StarC. BusD. Hybrid Answer: B QUESTION 244A customer needs 4 new systems for their engineering design department. Which of the following options would BEST satisfy the client's requirements? (Select TWO). A. USB 3.0B. DVI outputC. Thin clientD. WorkstationE. Fast Ethernet Answer: BD QUESTION 245A technician has been dispatched to install a maintenance kit in a laser printer. Which of the following components should the technician avoid touching when performing the installation? A. Fuser

housingB. Transfer rollerC. Pickup rollerD. Toner cartridge Answer: B QUESTION 246Which of the following is a type of Fiber connector? A. RJ-45B. BNCC. F-ConnectorD. ST Answer: D QUESTION 247Which of the following socket types supports an Intel iCore second generation processor? A. 775B. 1155C. 1156D. 1366 Answer: B QUESTION 248A printer using multi-part forms has just had the ribbon replaced. After running a print job, the end user reports that the print is not visible on the third and fourth copies of the form. Which of the following will correct the issue? A. Decrease the character per minute rateB. Increase the platen gapC. Increase the character per minute rateD. Decrease the platen gap Answer: D QUESTION 249Which of the following describes a Class A IP address? A. The last octet is between 1 and 128 with a subnet mask of 255.255.00.00B. The first octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.255.255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.00.00D. The last octet is between 1 and 128 with a subnet mask of 255.00.00D. The last octet is between 1 and 128 with a subnet mask of 250.00.00D. The last octet is between 1 and 128 with a subnet mask of 25