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Ipconfig /releaseAnswer: AExplanation: <http://technet.microsoft.com/en-us/library/cc938688.aspx> QUESTION 177A user calls the helpdesk and states that they suddenly cannot connect to the Internet or any other network resources. The user is on a company network that uses DHCP. The technician runs IPCONFIG from the command prompt and the PC has an IP address of 0.0.0.0. Which of the following steps should the technician perform FIRST to troubleshoot this issue? A. Check the network cableB. Replace network cardC. Assign a static IP addressD. Reinstall the network drivers Answer: AExplanation: <http://bonzmobilecomputerrepairs.com/blog/?p=151> QUESTION 178A technician has installed the hardware for a SOHO wired network. Which of the following is the FIRST step to securing the network? A. Enable MAC filteringB. Change default usernames and passwordsC. Disable unused portsD. Assign static IP addresses Answer: BExplanation: <http://www.dirksen.nl/assets/Uploads/Downloads/Top10ChecklistSOHOSecurity.pdf> QUESTION 179A bank is upgrading some clerical users' PCs. Which of the following would be the MOST appropriate method for erasing the data on the old PCs? A. Drive degaussB. Standard formatC. Change the jumpers on the hard driveD. Quick format Answer: AExplanation: <http://en.wikipedia.org/wiki/Degaussing> QUESTION 180Which of the following is a security threat that uses email to trick users? A. PhishingB. VirusC. SpywareD. Shoulder surfing Answer: AExplanation: <http://kb.iu.edu/data/arsf.html> QUESTION 181A user reports that the desktop PC shuts down 10 minutes after turning it on in the morning. When the technician moves the PC, it sounds like there are loose parts sliding around in the case. Which of the following is the MOST likely explanation for the PC shutting down? A. The CMOS battery is bad.B. A memory module has become unseated.C. The heat sink retaining clip has broken loose.D. The hard drive cable has become unseated. Answer: CExplanation: <http://www.bleepingcomputer.com/forums/t/96260/broken-heatsink-on-mother-board/> QUESTION 182A technician is diagnosing a PC running Windows 7 which has been affected with an "NTLDR is missing" error message. Which of the following command line tools would BEST resolve the problem? A. FixbootB. CHKDSKC. ScandiskD. DEFRAG Answer: AExplanation: <http://pcsupport.about.com/od/findbyerrormessage/a/ntldrmissingxp.htm> QUESTION 183A user reports that people are receiving emails from their account that the user never sent. Which of the following security measures would BEST resolve the problem? A. Check the boot.ini on the PC for malicious entries.B. Change the account password.C. Upgrade the email client to a newer version.D. Install a more expensive spam filter. Answer: BExplanation: The best security measure is to rename or change the account password. Hackers sometimes break into email accounts to sent malicious emails to various people. QUESTION 184A technician is repairing a workstation that exhibits random reboots at odd times of the day. Which of the following should be performed FIRST when troubleshooting the issue? (Select TWO). A. Check the PSU integrityB. Check the CMOS batteryC. Check the video card integrityD. Check the memory integrityE. Check the optical drive integrity Answer: ADEExplanation: <http://www.tomshardware.com/forum/352927-31-computer-rebooting-frequently> QUESTION 185A technician is troubleshooting a PC that is not completing POST and merely provides an audible beep code. Which of the following should be the FIRST item checked? A. The type of IDE cable used for the hard driveB. The CMOS battery chargeC. The amount of available power to the hard driveD. The memory configuration Answer: DExplanation: <http://arstechnica.com/civis/viewtopic.php?p=24576099> QUESTION 186A user has an external hard drive which they forget to unplug before booting their machine. Each time this happens, an error shows on the screen which states "Boot sector missing ?reboot to try again." Which of the following would be the BEST way to resolve this? A. Change BIOS options to remove floppy drive from the boot order.B. Change BIOS options to remove USB device from the boot order.C. Change BIOS options to remove CD drive from the boot order.D. Set the SATA setting in BIOS to AHCI from IDE. Answer: BExplanation: http://pcsupport.about.com/od/fixtheproblem/ss/bootorderchange_3.htm QUESTION 187A user states that their old notebook loses connectivity to the Internet several times a day at work and at home. The issue started after the wireless card was replaced. Which of the following items is MOST likely causing the issue? A. The motherboard drivers are not current.B. The drivers for the NIC need to be updated.C. The wireless on/off switch is not in the on

position.D. The keyboard is faulty and turns the wireless NIC on and off. Answer: BExplanation:Update the drivers for the network interface card. Sometimes updating drivers solve major problems. QUESTION 188Which of the following commands may need to be run after a virus removal if the computer will not boot? A. SCANDSKB. DXDIAGC. FIXMBRD. MSCONFIG Answer: CExplanation:<http://pcsupport.about.com/od/termsf/p/fixmbr.htm> QUESTION 189A technician would like to map a network drive. Which of the following indicates the correct path for mapping a network drive? A. \\shareservernameB. \\usernameservernameC. \\passwordshareD. \\servernameshare Answer: DExplanation: <http://compnetworking.about.com/od/windowsxpnetworking/ht/mapnetworkdrive.htm> QUESTION 190Which of the following is the MINIMUM account required to install most programs on Windows XP? A. Power userB. AdministratorC. Standard userD. Guest Answer: AExplanation:https://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/windows_security_default_settings.mspx?mfr=true QUESTION 191Which of the following security methods is BEST used to track access to a server room? A. Biometric lockB. Sign-in logC. MantrapD. Key lock Answer: A QUESTION 192Which of the following user accounts should be disabled to adhere to security best practices? A. Standard userB. GuestC. AdministratorD. Power user Answer: BExplanation:<http://windows.microsoft.com/is-is/windows-vista/what-is-a-guest-account> QUESTION 193Which of the following user accounts should be renamed to adhere to security best practices? A. Power userB. GuestC. Standard userD. Administrator Answer: DExplanation:<http://technet.microsoft.com/en-us/library/jj852273.aspx> QUESTION 194When walking past a server with a RAID 5 array, a technician hears a loud clicking noise. Which of the following could MOST likely occur? A. BSODB. OS not found on bootC. Hard drive failureD. RAID array failure Answer: C QUESTION 195A wireless network is experiencing intermittent connectivity. Which of the following would BEST resolve this issue? A. Enable MAC filteringB. Change broadcast channelC. Enable wireless encryptionD. Disable SSID broadcasting Answer: BExplanation:<http://lifehacker.com/5580636/change-your-wi-fi-routers-broadcast-channel-for-a-stronger-connection> QUESTION 196When configuring user accounts, which of the following should a technician perform? A. Make all users local administratorsB. Assign the minimum required access to the usersC. Make all users standard usersD. Assign the maximum required access to the users Answer: BExplanation:http://www.pcworld.com/article/171933/manage_users_in_windows_7.html QUESTION 197A technician needs to rebuild a computer that had a virus. Which of the following data destruction methods should be used to ensure the virus has been successfully erased before reinstalling the operating system, programs, and all user data? A. Standard formatB. Low level formatC. ShredderD. Degaussing tool Answer: AExplanation: http://pcsupport.about.com/od/windows7/ss/format-hard-drive-windows-7-tutorial_7.htm QUESTION 198Which of the following security threats do shredders help prevent? A. Dumpster divingB. MalwareC. PhishingD. Worms Answer: AExplanation: http://en.wikipedia.org/wiki/Garbage_picking QUESTION 199A user states when they press certain letters on their laptop's keyboard, a number is displayed on the screen. Which of the following can the technician perform to resolve this issue? A. Change the character mappingB. Turn off number lockC. Replace the keyboardD. Update the keyboard drivers Answer: BExplanation: <http://www.computerhope.com/issues/ch000792.htm> QUESTION 200Which of the following is the correct path to determine the IP address on an iOS device? A. General> Settings> Wi-Fi> SSID Name> Network> IP addressB. Wi-Fi> SSID Name> Network> IP addressC. Settings> General> Network> Wi-Fi> SSID Name> IP addressD. Location Services> Settings> Wi-Fi> SSID Name> Network> IP address Answer: CExplanation:<http://www.iphone-to-ipad.com/blog/find-ip-address-ios-device.html> More free Lead2pass 220-902 exam new questions on Google Drive: <https://drive.google.com/open?id=0B3Syig5i8gpDMU1VNVhHQ08xR1E> Lead2pass 220-902 PDF dumps is perfect! Totally! Thanks so much! 2017 CompTIA 220-902 (All 1236 Q&As) exam dumps (PDF&VCE) from Lead2pass: <https://www.lead2pass.com/220-902.html> [100% Exam Pass Guaranteed]