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Even though the laptop has a built-in 802.11n antenna, they are not noticing any speed increase. Which of the following is the MOST likely cause? A. The laptop is not close enough to the router.B. The router should be set to "G-Only".C. The router is broadcasting in Mixed Mode.D. The laptop needs a dedicated access point. Answer: CExplanation: <http://www.mahalo.com/answers/what-does-mixed-mode-on-a-wireless-router-mean-1> QUESTION 203Which of the following home computer synchronization methods are possible with an iOS device? (Select TWO). A. InfraredB. USB-C. FireWireD. Wi-FiE. Parallel Answer: BExplanation: <http://appadvice.com/appnn/2013/02/how-to-sync-photo-albums-across-multiple-ios-devices-without-itunes> QUESTION 204A customer states their laptop screen is very dim. In order to avoid going to the client site, which of the following is the FIRST action the customer should perform? A. Increase the resolutionB. Use function keysC. Reboot the laptopD. Go to the Power Options in Control Panel Answer: BExplanation:<http://www.tomshardware.com/forum/70976-35-laptop-screen-visible> QUESTION 205A customer says they cannot access the network printer. The technician cannot PING the printer from their location. Which of the following should be the NEXT step in troubleshooting this issue? A. Check the toner cartridgeB. Reboot client PCC. Check the link lights on printer NICD. Reboot the printer Answer: CExplanation: [http://welcome.solutions.brother.com/BSC/public/eu/gb/en/faq/faq/000000/000100/000005/faq000105\\_000.html?reg=eu&prod=h15170dn\\_all&c=gb&lang=en](http://welcome.solutions.brother.com/BSC/public/eu/gb/en/faq/faq/000000/000100/000005/faq000105_000.html?reg=eu&prod=h15170dn_all&c=gb&lang=en) QUESTION 206A user has too many applications starting when they log into windows. From the command line, which of the following tools is the FASTEST option to prevent these applications from running on startup? A. MSCONFIGB. SERVICES.MSCC. REGEDITD. MSINFO32 Answer: AExplanation: <http://lifesacker.com/5718799/know-which-apps-to-remove-from-msconfig-with-this-startup-applications-list> QUESTION 207From which of the following tools can a technician locate the PID of an application? A. Local Security PolicyB. MSCONFIGC. Computer ManagementD. Task Manager Answer: DExplanation: [http://www.ehow.com/about\\_5255845\\_pid-task-manager.html](http://www.ehow.com/about_5255845_pid-task-manager.html) QUESTION 208A technician has a computer locked in a cabinet in the office that shares a printer and some files. The computer must remain on. Which of the following Control Panel options would be used to control the users that are able to shut the computer down? A. Power optionsB. Security centerC. Local security policyD. System Answer: C QUESTION 209A customer states that another technician just removed some viruses and now they are not able to connect to websites such as Windows Update, but are able to connect to others. Which of the following is the MOST likely cause of the issue? A. NIC driver is damagedB. Not all viruses have been fixedC. Internet Explorer cache is fullD. Host file has been manipulated Answer: DExplanation:<http://www.bleepingcomputer.com/tutorials/hosts-files-explained/> QUESTION 210Which of the following file system types is used for optical media? A. FAT32B. FATC. CDFS.D. NTFS Answer: CExplanation:<http://www.computerhope.com/jargon/c/cdfs.htm> QUESTION 211A user has setup a SOHO and needs to implement a network configuration that allows for sharing of devices and files across the network without the complexity of a centralized server. Which of the following would be MOST appropriate? A. PANB. WorkGroupC. DomainD. WAN Answer: BExplanation: <http://windows.microsoft.com/en-us/windows7/what-is-the-difference-between-a-domain-a-workgroup-and-a-homegroup> QUESTION 212A customer reports that their wireless laptop cannot connect after removing it from its carrying case. The laptop boots and the user is able to log in. Which of the following should be checked FIRST? A. External antenna switchB. Status in Device ManagerC. Available hard drive spaceD. Laptop battery levels Answer: AExplanation: <http://www.tomshardware.co.uk/forum/30338-35-external-wifi-antenna-laptop> QUESTION 213Which of the following supports IP telephony devices without requiring external power? A. VPNB. PoEC. QoS.D. WEP Answer: BExplanation: <http://www.metrolinedirect.com/what-is-power-over-ethernet.html> QUESTION 214A customer is concerned about a computer that

repeatedly beeps when attempting to power on. Which of the following is MOST likely the cause? A. Network cable is unplugged B. USB 2.0 is plugged into USB 1.1 port C. RAM not seated properly D. Optical media was left in the drive Answer: C

Explanation: <http://antony492.com/unseated-ram/> QUESTION 215 A customer wants to use VoIP phones without having to plug them into an electrical outlet. Which of the following switch features would a technician recommend? A. QoS B. Gigabit C. PoE D. Wake-on-LAN Answer: C

Explanation: <http://www.metrolinedirect.com/what-is-power-over-ethernet.html> QUESTION 216 A customer reports that after a technician cleaned up a rogue antivirus program, the customer cannot browse the web. Which of the following should the technician check to resolve the situation? A. Browsing history B. Firewall settings C. User privileges D. Proxy settings Answer: D

Explanation: <http://windows.microsoft.com/en-us/windows-vista/change-proxy-settings-in-internet-explorer> QUESTION 217 Which of the following is true when Bob, a technician, is setting default security permissions on a folder? A. There are no significant changes to other files. B. The created folder inherits the most restrictive permissions within the folder. C. The permissions are inherited by all files and folders within that folder. D. All folders within that folder are given a restrictive password. Answer: C

QUESTION 218 A color laser printer is producing pages where the ink smears when touched. Which of the following components should be replaced?

A. Paper tray B. Fuser C. Toner D. Drum Answer: B

QUESTION 219 Which of the following commands should Karen, a technician, use to examine and restore protected system files? A. SFC B. RECOVER C. REPLACED. COPY Answer: A

QUESTION 220 Which of the following tools would be used to connect CAT5e cabling to a patch panel? A. Punch down B. Wire strippers C. Loopback plugs D. Crimper Answer: A

Explanation: [http://en.wikipedia.org/wiki/Punch\\_down\\_tool](http://en.wikipedia.org/wiki/Punch_down_tool) QUESTION 221 A user has a perimeter firewall and up-to-date antivirus software. The user is asking what else they can do to improve their security.

Which of the following will have the MOST impact on network security? (Select TWO). A. Install additional antivirus software B. Disable screen savers C. Conduct a daily security audit D. Assign security rights based on job roles E. Use strong passwords

Answer: D

Explanation: To improve security, assign security rights based on job roles. You need to give least amount of privilege to users so that they can do their jobs without having access to resources that have nothing to do with their job roles.

QUESTION 222 A user states that when they power on their computer, they receive a "Non-bootable drive" error. The user works with external storage devices to transport data to their computer. The user stated that the computer worked fine the day before. Which of the following should be checked FIRST to resolve this issue? A. Jumper settings B. Device boot order C. PXE boot settings D. Hard drive cable

Answer: B

Explanation: <http://pcsupport.about.com/od/fixtheproblem/ss/bootorderchange.htm> QUESTION 223 A service technician is installing a second hard drive on a desktop PC running Windows 7. The second hard drive is the same make and model of the first hard drive. The technician would like to provide data redundancy. Which of the following should the technician use to accomplish this? A. Disk Management B. Device Manager C. System Configuration D. Data Sources

Answer: A

Explanation: <http://support.microsoft.com/kb/309000> QUESTION 224 A technician is trying to troubleshoot an issue on a Windows 7 computer remotely, but is unable to PING the computer. The technician verified that the computer is turned on, has network connectivity, and can get to the Internet. Which of the following is MOST likely the issue? A. The technician does not have permissions B. Local security policy settings is incorrect C. Wake-on-LAN is disabled D. Windows firewall is enabled

Answer: D

Explanation: <http://pcrepairaugustaga.com/computer-dust-free/> QUESTION 225 An Internet browser's cookie could be classified as which of the following? A. Rootkit B. Phishing C. Malware D. Spyware

Answer: D

Explanation: [http://en.wikipedia.org/wiki/Spyware#Browser\\_cookies](http://en.wikipedia.org/wiki/Spyware#Browser_cookies) More free Lead2pass 220-902 exam new questions on Google Drive:

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