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TRACERTAnswer: AExplanation: http://pcsupport.about.com/od/commandlinereference/p/netstat-command.htm QUESTION 252Which of the following commands may be used on a computer, running Windows 7, to stop a single process from the command line? A.   ERASEB.   KILLC.   SHUTDOWND.   DEL Answer: BExplanation: http://www.tech-recipes.com/rx/446/xp_kill_windows_process_command_line_taskkill/ QUESTION 253When securing a small office home office (SOHO) that has empty cubicles with unused network ports, which of the following can be used to secure ONLY the unused ports? A.   Use DHCP addressing on the network.B.   Disable the ports on the router or switch.C.   Power down the router when it is not being used.D.   Disable DNS on the network. Answer: BExplanation:To secure unused ports, just disable them on the router or the switch. QUESTION 254New smart phones have features that allow them to be backed up to a remote location. Of which of the following is this an example? A.   Desktop ManagerB.   iOSC.   iCloudD.   App Market Answer: C QUESTION 255Which of the following should a technician do LAST after cleaning up a virus infection? A.   Enable system restore and create restore pointB.   Update antivirus softwareC.   Schedule scans and updatesD.   Educate the end user Answer: DExplanation:Most of the time users install virus, Trojans and other malicious codes on their computers unknowingly. The best to prevent this loophole is to educate the user about viruses and where to look and what to do to prevent installing malicious codes. QUESTION 256A user does not want their kids to be able to install software on their home desktop. Which of the following types of accounts should the user set up in Windows 7? A.   StandardB.   Remote Desktop UsersC.   AdministratorD.   Power User Answer: AExplanation: http://windows.microsoft.com/en-us/windows-vista/what-is-a-standard-user-account QUESTION 257A technician is about to put a computer back into service that has not been turned on for many months. It was healthy when taken out of service and boots quickly without any problems. Which of the following actions would be a best practice to begin computer maintenance? (Select TWO). A.   Run a full antivirus scan.B.   Defragment the hard disk.C.   Run antivirus updates.D.   Run Windows updates.E.   Configure the firewall to access the Internet. Answer: CDExplanation:You have to update the system. Run antivirus updates because antivirus changes frequently as new viruses are discovered. Run Windows updates to keep the system updated and ready to use. QUESTION 258A technician discovers a networked computer has been infected with a zero day virus. Which of the following is the FIRST thing that should be done to the workstation? A.   Document the symptoms of the virus.B.   Turn off the computer using the power switch.C.   Unplug it from the network.D.   Run an antivirus update and then a full scan. Answer: CExplanation: http://en.wikipedia.org/wiki/Zero-day_virus QUESTION 259Which of the following is the BEST definition of what an accelerometer does? A.   Prolongs battery lifeB.   Calculates the rotation of a deviceC.   Measures velocity in a given directionD.   Makes the device run with more speed Answer: CExplanation:http://en.wikipedia.org/wiki/Accelerometer QUESTION 260Which of the following are examples of physical security? (Select TWO). A.   BadgesB.   Anti-virusC.   EncryptionD.   FirewallsE.   Locked doors Answer: AEExplanation:http://www.hhs.gov/ocr/privacy/hipaa/administrative/securityrule/physsafeguards.pdf QUESTION 261Which of the following scenarios BEST defines phishing? A.   A user receives an email from a friend to download a picture but the file format ends in .exe.B.   A user receives a pop-up message about a virus from a company that states that if they buy this product it will remove the virus.C.   A user receives a message about unwanted activity from their antivirus asking to remove the suspect file.D.   A user receives an email from a person in another country with a story as to why they need help with a financial arrangement. Answer: DExplanation: http://www.scamwatch.gov.au/content/index.phtml/tag/requestsforyouraccountinformation QUESTION 262Which of the following would be the BEST way to combat social engineering? A.   User educationB.   Deny social networks through the firewallC.   BadgesD.   Strong password usage Answer: AExplanation: http://searchsecurity.techtarget.com/magazineContent/Gaining-awareness-to-prevent- social-engineering-techniques-attacks QUESTION 263Which of the following components would a user MOST need when building a virtual server? (Select TWO). A.   Networking speedB.   High-end sound cardC.   RAMD.   High-end video cardE.   HDMIF.   CPU Answer: CFExplanation:

http://searchservervirtualization.techtarget.com/tip/Sizing-server-hardware-for-virtual- machines QUESTION 264Which of the following commands would a technician use to map a network share? A.   NETB.   NSLOOKUPC.   IPCONFIGD.   COPY Answer: AExplanation:http://www.computerhope.com/nethlp.htm QUESTION 265A user is reporting their web browser is not going to the site they are attempting to access. Which of the following would BEST resolve this? A.   Delete all Internet cookies.B.   Ensure the user is not utilizing a proxy server.C.   Remove all Internet shortcuts.D.   Clear all Internet cache and saved passwords. Answer: BExplanation:One solution to this problem might be related to proxy server. If the web browser is not accessing a site, try to disable proxy server from the browser proxy settings. QUESTION 266A technician is called onsite to solve a network connection error. Upon arrival, the technician observes a message on the screen stating there is no boot drive found. Which of the followingsteps should the technician take NEXT? A.   Repair the boot up sequence using recovery console.B.   Restart the system, booting from a system recovery disk.C.   Restart the system to verify the proper boot sequence.D.   Inform the customer the hard drive has crashed and replace the drive. Answer: CExplanation:http://www.tomshardware.com/forum/55646-2-boot-device-available QUESTION 267The technician is dispatched to a user's home to secure a wireless network. The SOHO user has only one system to connect wirelessly, yet wishes to protect their Wi-Fi from unauthorized use. Which of the following will BEST meet the user's requirements? A.   Configure the router to allow access by MAC address.B.   Configure the use of DHCP.C.   Configure the use of static IP addresses.D.   Configure the network to utilize a proxy. Answer: AExplanation: http://compnetworking.about.com/cs/wirelessproducts/qt/macaddress.htm QUESTION 268A user has installed a new wireless router and is unable to connect their game console to the manufacturer's service. Which of the following should the technician look for FIRST? A.   Ensure the game system has a static IP address.B.   Contact the manufacturer to see if service is available.C.   Ensure the game system has updated firmware.D.   Ensure the correct ports are open. Answer: DExplanation:When you connect a game console to the wireless router, you need to see which ports the console uses to connect to Internet. Open those ports and then connect again. This process solves 80% of game console connectivity problems. QUESTION 269A technician needs to use Remote Desktop Connection in order to get access to a remote Windows workstation. However, the Programs menu has been hidden and they only have access to the Run command utility or a command-line prompt. Which of the following is the utility that the technician should use to access Remote Desktop Connection? A.   MSINFO32B.   SERVICES.MSCC.   MSCONFIGD.   MSTSC Answer: DExplanation:http://support.microsoft.com/kb/300887 QUESTION 270A user reports that they cleared a paper jam and now cannot print. The technician reseats the paper and then prints a test page from the printer. A test page sent from the workstation does not print. Which of the following actions should the technician take FIRST? A.   Clear the print queue.B.   Check the printer connection.C.   Reboot the computer.D.   Stop and start the printer. Answer: AExplanation: http://www.howtogeek.com/100358/how-to-cancel-or-delete-a-stuck-print-job-in-the- windows-print-queue/ QUESTION 271A workstation is making a loud clicking noise that is originating from the hard drive and it is not booting. Which of the following should the technician do FIRST? A.   Visit the hard disk vendor's site and run a hardware check on the drive.B.   Put the hard drive in another system and back up all data from it.C.   Run CHKDSK immediately and replace the drive if it is bad.D.   Format the drive and restore from a previous image. Answer: BExplanation:http://harddriveclicking.net/ QUESTION 272A user is reporting that they cannot connect to the wireless network from their office but they were able to connect yesterday. Which of the following would be the MOST likely reason? A.   Radio switch on laptop is enabledB.   Radio switch on laptop is disabledC.   Channel interferenceD.   User is too far away from the access point Answer: BExplanation: http://en.kioskea.net/forum/affich-130312-wifi-radio-disabled-of-my-laptop-how-turn-on QUESTION 273A user on a domain network cannot install software that they need. Which of the following user groups is this user MOST likely associated with? A. Standard userB.   Guest userC.   Power userD.   Administrator Answer: AExplanation: http://www.sevenforums.com/software/135091-standard-user-able-install-software.html QUESTION 274A user reports that their PC does not work. Which of the following would be the BEST question for the technician to ask the user to get further information? A. "Can you get to the Internet?"B.   "What exactly does not work?"C.   "Does the PC turn on?"D.   "Are you able to sign on?" Answer: BExplanation:Clarify what is not working. The line of questioning is an effective strategy to discover and solve a problem especially on phone. QUESTION 275A user reports that their PC boots up to a screen that reads "OS not found". Which of the following would be the MOST likely cause of this problem? A.   There are conflicting operating systems.B.   Not enough memory is available.C.   The system has a BSOD.D.   The user has a USB key attached. Answer: DExplanation:Sometimes the computer mixes up the boot order. If the USB key is attached to the computer, try removing the USB key and rebooting the system. More free Lead2pass 220-902 exam new questions on Google Drive: https://drive.google.com/open?id=0B3Syig5i8gpDMU1VNVhHQ08xR1E We offer standard exam questions of CompTIA 220-902 dumps. The standard exams are important if you have never taken a real exam. The accuracy of the Q&As are fully guaranteed and

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